

FAQs

What are the accommodation costs for the conference?

SIGOS will bear accommodation costs booked through SIGOS at the conference venue or another hotel organized by SIGOS (depending on availability) **for the main conference period (Mon, 15 May - Wed, 17 Jun 2017)**. Additional nights need to be paid by participants upon check out.

Please do not make your own reservation at the conference hotel as this might cause extra costs.

This applies to all network operators, carriers, regulators, SIGOS customers as well as SIGOS sales partners.

Is there a participation fee?

Attending the conference is **free of charge** for participants falling under the above categories, i.e. all conference related costs, such as, conference attendance, food and drinks during the conference and expenses for social events organized by SIGOS are included.

Additional room nights and expenses, such as special services at the hotel, travel and visa costs (incl. invitation letter shipment for hardcopies), etc. are **not included** and will be paid by participants.

SIGOS reserves the right to cancel a registration and to limit the number of participants from one company according to availability. Bookings will be considered on a first-come first-serve basis.

Are there any cancellation fees in case I cannot attend the conference?

SIGOS will invoice total hotel costs for the booking to the participant's company for any cancellation made after Monday, 10 April 2017. Same applies to no-shows.

Is it possible to extend my stay at the hotel? What are the costs?

If you are planning to extend your stay (exceeding the nights paid by SIGOS according to our booking regulations), those additional nights need to be paid by yourself upon check-out. Special group rate (depending on availability) is EUR 163 for single accommodation and EUR 183 for double occupancy, incl. buffet breakfast, internet and local VAT.

Is there a registration deadline?

Registration closes latest by **Monday, 24 April 2017** or when fully booked.

I will need an invitation letter for my visa application. Will this be provided by SIGOS?

From previous experience please let us point out that **early registration is essential** if you require an invitation letter for your visa application. It has occurred before that registered participants were unable to attend just because of late visa application! Therefore please ensure to register as soon as possible!

Please note that we send out requested visa invitation letters only as soft copy. If you need a hard copy, please understand that you will have to bear postage expenses.

The invitation letter can be requested during the registration process. You will need to have your passport information in front of you.

I cannot attend myself but would like to send someone else. Is this possible?

Yes, this is possible. In this case kindly contact the SIGOS Events Team at conference@sigos.com

Will there be pictures / videos taken during the conference?

Yes, photos and videos will be taken during the program. By participating in the event you agree with the fact that these photos and videos may be published for promoting future events or in any other SIGOS marketing material.

NOTE: By registering to the SIGOS 19th Telecommunications & Digital Experience Conference you agree with the above regulations.

Status: January 2017

SIGOS reserves the right to adapt the Terms and Conditions.